



2023/24 Contenance Product Guide

Australia

Hollister Mission

Hollister Incorporated is an independently-owned global company that develops, manufactures and markets healthcare products, servicing over 90 countries.

From the earliest days of our company, there has been a strong sense of community – a connection to people. That connection is embedded in the very fabric of our company, and as we continue to develop new products and services, we are focused on meeting the healthcare needs of people throughout the global community.

Our primary mission is to assist healthcare professionals deliver the best products and services and to make life more rewarding and dignified for those who use our products. Everything we do is driven by the guiding principle: **People First**.

Our Centennial Year!

The year 2021 marked the 100th anniversary of the founding of The Firm of John Dickinson Schneider, Inc.



The spirit of Hollister remains the same today as it did in 1921.

Our Heritage

The roots of Hollister Incorporated date back to 1921, when 23-year-old entrepreneur John Dickinson Schneider founded a small printing company in Chicago, which he named JDS Printer Craftsman. From the very beginning, John Schneider's business philosophy was "only first class is good enough," and the company became known for its quality products, quality service, and quality people.

Our Mission

To make life more rewarding and dignified for the people who use our products and services.

Our Vision

To grow and prosper as an independent, employee-owned company and in the process become better human beings.



Introduction

Hollister is dedicated to delivering the highest standard of products and service in Ostomy, Continence and Critical Care. Each of our product lines is backed by a policy of unconditional customer satisfaction and each member of the Hollister team is committed to making a difference in the lives of people who use our products.

Choices that empower life

At Hollister, our Continence Care products are designed for people who have spinal cord injuries or medical conditions that cause urinary retention. As we continue to develop quality products and services, our goal remains the same – to promote control, independence and quality of life.

Hollister products include advanced intermittent catheters for males and females, leg bags, night drainage bags. Hollister provides additional support and services like:

- Nurse portal
- Patient support materials (IFUs, videos, information booklets, etc)
- Nurse to patient sample packs
- Direct Nurse Priority Line
- Patient Services Program
- Learning Centre for patients
- Kids Guide to Catheters

This Continence Product Catalogue provides more than just a product listing. We have included a range of resources which we hope will be of value to you and the important work you do each day. We are open to feedback and welcome your contributions. Please direct these to us via our website or directly to Priority@hollister.com.au.

Thank you.

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Please note that the items listed in the Products section in this Product Guide are specific to Australia. In other countries, Hollister may have other products or variations thereof. Please consult your local Hollister representative or visit your local website for further information.



Work confidently

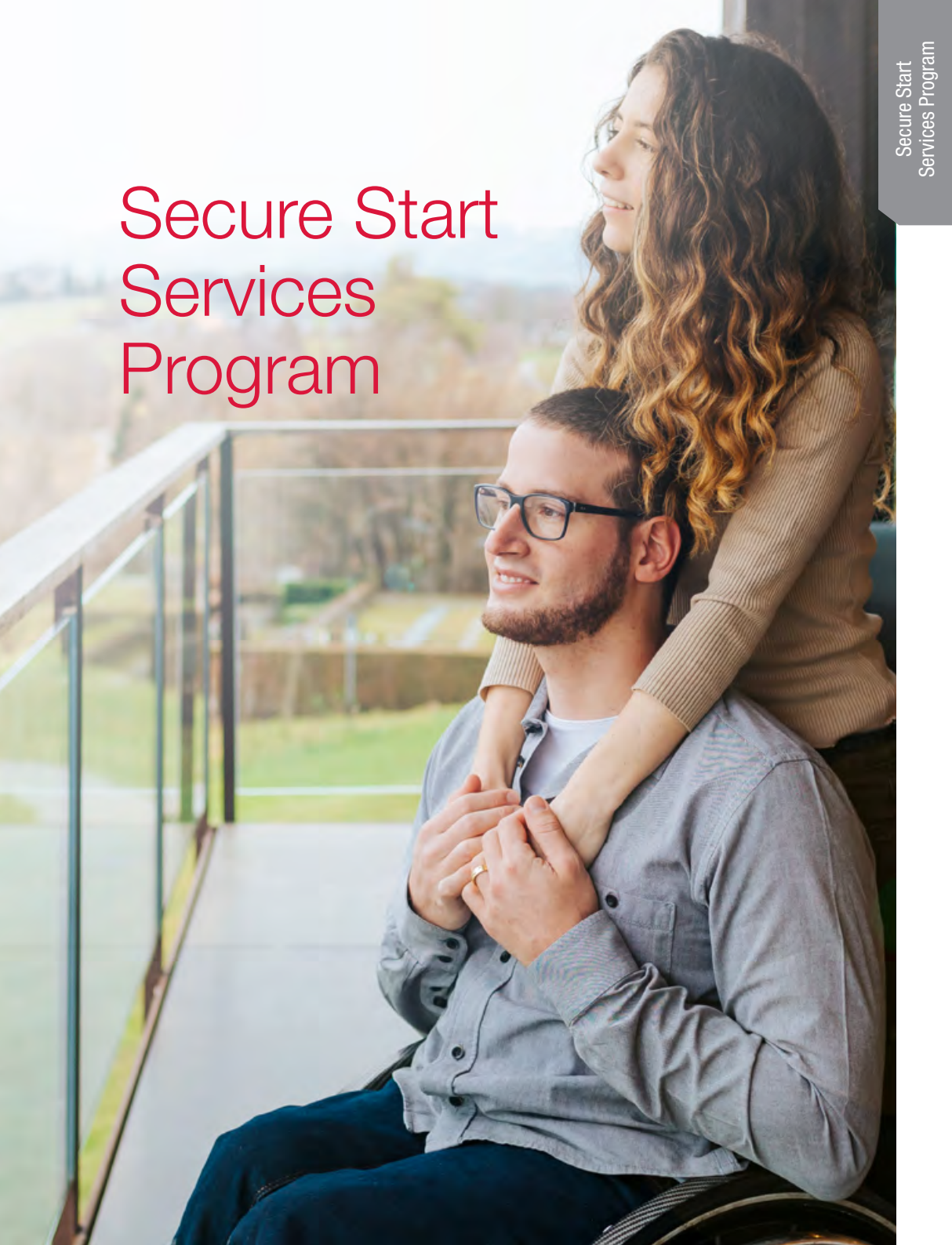
When your patients suffer from bladder dysfunction it can feel overwhelming. But with the right products and support they can start living their life again. Getting back to work and the challenges that inspire them.

Scan the QR code to find out more about our intermittent self catheterisation products and support services.



hollister.com.au/continencecare

Secure Start Services Program



Secure Start Services Program

Personalised Patient Support

In today's changing healthcare environment, comprehensive patient support services are more important than ever.

Secure Start services provides a lifetime of free personalised support and condition specific education to people who use our intermittent catheters and to help them adjust to the physical and lifestyle changes they're navigating.

Getting Started



To enrol:

- Patients can call 1800 880 851
- Speak with their clinician
- Scan QR code to Enrol or visit hollister.com.au/securestart



Once you've enrolled, you may request an **introductory kit** with educational materials and product samples*.



Your Secure Start representative will call to explain our services, answer any questions, and provide ongoing personalised support, including all of the features of Secure Start services.



Secure Start services offer free customised support for your patients who are prescribed intermittent catheters for bladder management, regardless of the brand of product used.

Here's how it works:

Each patient is matched with a Secure Start representative, serving as their main point of contact. After enrolment, the Secure Start representative will call the patient to explain our services and answer any questions. They will then check-in with the patient periodically to provide ongoing personalised support, including:

- **Finding the right products.**
- **Navigating coverage.**
- **Access to educational materials and lifestyle information.**
- **Identifying product supplier options.**

**For more information, contact your
Secure Start representative:**

Free Call: 1800 880 840

Email: priority@hollister.com.au



hollister.com.au/securestart

*Secure Start services are free of charge, and there is no obligation to purchase anything to receive them. Product samples are provided for the patient's trial use and cannot be resold or billed. There is no obligation to accept samples or participate in identifying supplier options. Hollister Incorporated reserves the right to change Secure Start services at any time.



Catching the moment

You know bladder dysfunction can distract from life's joyful experiences. We're here to work with you and your patients to offer the right support and intermittent self catheterisation products to suit both males and females. Wherever life takes them.

Our products

VaPro Plus Pocket

No Touch Intermittent Catheter



VaPro Pocket

No Touch Intermittent Catheter



Infyna Chic

Intermittent Catheter



For more information about our catheters, please continue reading or scan the QR code.



hollister.com.au/continencecare

Intermittent Catheters



VaPro Catheters provide 100% No Touch Protection with a protective tip and sleeve

VaPro hydrophilic intermittent catheters are hygienic by design to help protect patients from germs throughout the entire catheterisation process.

Protective tip

- helps shield the sterile catheter during insertion from bacteria located within the first 15mm of the distal urethra
- helps reduce the risk of carrying bacteria into the urinary tract

Protective sleeve

- allows for catheter to be gripped anywhere
- provides a barrier to the catheter to help keep germs away

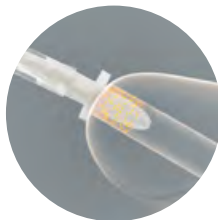


The protective tip is designed for male and female use

The protective tip works to greatly reduce the risk of bacteria being carried into the urinary tract during the insertion process. This illustration demonstrates its effectiveness using the male anatomy.



The catheter is advanced into the protective tip, and then the protective tip is inserted into the urethra.



The protective tip helps prevent the catheter from coming into contact with the bacteria that are predominantly in the first 15 mm of the urethra.



The protective tip helps protect the catheter from becoming contaminated.



Watch the Contamination and Prevention in IC Treatment Video and learn more about Hollister catheters with Tip & Sleeve Protection. Scan the QR code or visit bit.ly/NoTouchAU

The only catheter with 100% No Touch Protection¹

No. 1 Fear of infection is the top user and clinician need²

15% of deaths in Spinal Cord Injury (SCI) patients are contributed to by Urinary Tract Infections (UTIs)³

VaPro catheters are the only hydrophilic intermittent catheter range with a protective sleeve, tip, and cap

Small details that make VaPro catheters the superior choice in infection prevention.

- ✓ Proven pathogen protection^{4,5}
- ✓ Proven patient satisfaction⁶
- ✓ Proven to reduce passage of Candida microbes into the urethra to effectively zero

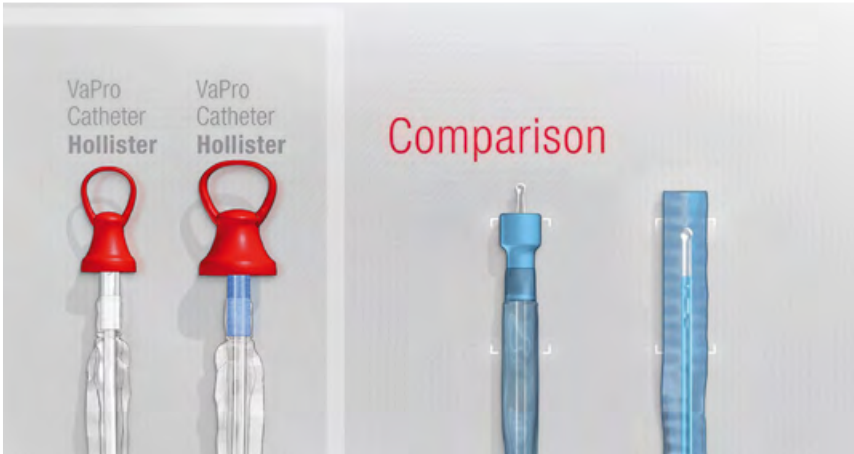


With 100% No Touch Protection, whatever you touch won't touch VaPro catheters.

1. Hollister data on file, CL-000956 2. Hollister, CC Needs Gap Study, 2020, N: 1079 3. CMAJ, 2015, Prevention of urinary tract infections in patients with spinal cord injury <https://www.ncbi.nlm.nih.gov/pmc/articles/PMC4527903/#:~:text=Urinary%20tract%20infections%20remain%20the,death%20rate%20of%20about%2015%25> 4. Hollister data on file, Ref-00814, 2014 5. Hollister, data on file: Ref-01535 6. Hollister, Data on File, Ref-00700, February 2018. Based on 25 IC users from 5 countries.

A recent study¹ confirms **Superior Protection***

An independent laboratory investigated the protective effects of VaPro no touch intermittent catheters and how they compare directly with intermittent catheters from other manufacturers.



Zero

VaPro catheters are the only range of catheters to reduce microbial contamination** to effectively zero²

50%

of Intermittent Catheter users reported less frequent UTIs after changing to VaPro catheters³



Why settle for anything less?

Empower your patients to make the right choice.

hollister.com.au/vapro

1. Hollister data on file. TR-00453, 2021. 2. Hollister data on file, CL-000946 3. Hollister, Data on File. Ref-00700, February 2018.

* In comparison to other tested catheters. **Based on results from the IMPACT study [ref 7].

VaPro Catheters aid in the drainage of mucous and sediment¹

93% of VaPro catheters users feel protected against infections²

94% of patients were satisfied with their overall experience with VaPro catheters³



Ultrasonically rounded eyelets for a smoother experience

VaPro catheters:

- Are designed with smooth rounded eyelets to **enhance user comfort during insertion and withdrawal** and minimise urethral abrasion during passage⁴
- Are designed not only to facilitate **complete emptying of the bladder**, they also aid in **drainage of mucous and sediment**, which may be associated with bladder stones and urinary tract infections¹

VaPro Pocket™ No Touch Intermittent Catheter

Protective tip

- Ergonomically shaped protective tip, for a more comfortable insertion
- Transparent protective tip to aid visualisation
- Helps shield the sterile catheter during insertion from bacteria located within the first 15 mm of the distal urethra

Protective sleeve

- Helps reduce the risk of carrying bacteria into the urinary tract
- Allows for catheter to be gripped anywhere
- Provides a barrier to the catheter to help keep germs away



VaPro Pocket No Touch Intermittent Catheter

Stock Code	Colour	Size	Length	Box QTY
70104	●	10Fr	40 cm	30
70124	○	12Fr	40 cm	30
70144	●	14Fr	40 cm	30
70164	●	16Fr	40 cm	30



Order a VaPro Pocket catheter sample



Male instructional video, or visit hollister.com.au and search 'VaPro Pocket'.



Scan QR code to view Lee's experience.

VaPro Plus Pocket™ No Touch Intermittent Catheter

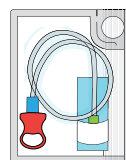
Same Protective Tip and Sleeve as VaPro catheters and these design features:

- Integrated 1000 ml collection bag for convenient catheterisation
- Includes an anti-reflux valve to prevent backflow of urine
- Easy-to-open and easy-to-empty collection bag for cleaner handling



VaPro Plus Pocket No Touch Intermittent Catheter with integrated collection bag

Stock Code	Colour	Size	Length	Box QTY
71084	●	8Fr	40 cm	30
71104	●	10Fr	40 cm	30
71124	○	12Fr	40 cm	30
71144	●	14Fr	40 cm	30
71164	●	16Fr	40 cm	30



Size: 155 mm high
x 106 mm wide



Order a VaPro Plus Pocket catheter sample



Instructional video or visit hollister.com.au and search 'VaPro Plus Pocket'.



Scan QR code to view Ben's experience.

VaPro No Touch Intermittent Catheter

VaPro hydrophilic intermittent catheters are hygienic by design to help protect patients from germs throughout the entire catheterisation process.

Protective tip

- Helps shield the sterile catheter during insertion from bacteria located within the first 15 mm of the distal urethra
- Helps reduce the risk of carrying bacteria into the urinary tract

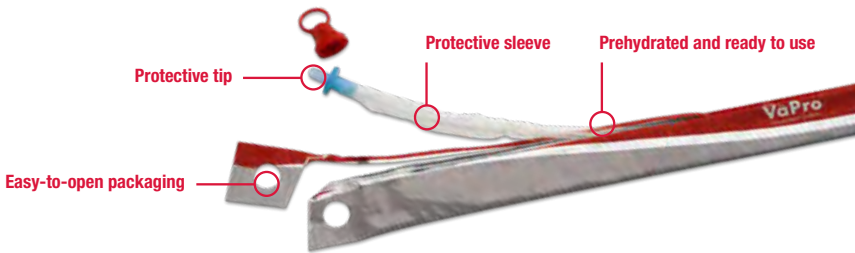


Protective sleeve

- Allows for catheter to be gripped anywhere
- Provides a barrier to the catheter to help keep germs away

VaPro No Touch Intermittent Catheters

Stock Code	Colour	Size	Length	Box QTY
72104	●	10Fr	40 cm	30
72124	○	12Fr	40 cm	30
72144	●	14Fr	40 cm	30
72164	●	16Fr	40 cm	30
72102	●	10Fr	20 cm	30
72122	○	12Fr	20 cm	30
72142	●	14Fr	20 cm	30



Order a VaPro catheter sample



Female instructional video or visit hollister.com.au and Search 'VaPro'.



Male instructional video or visit hollister.com.au and search 'VaPro'.



Discretion by design

Introducing a discreet hydrophilic catheter with design that is truly inspired.

- Flip-top cap is easy to open with just one hand
- Catheter is easy to remove from the case
- Case does not leak or emit odours when reclosed



Infynna Chic

Intermittent Catheter



“

I loved how it made me realise someone out there is thinking about women in my position. They've thought of everything... I take it everywhere I go.”

Susi, 52
Female using ISC for 7 years.



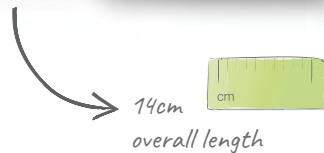
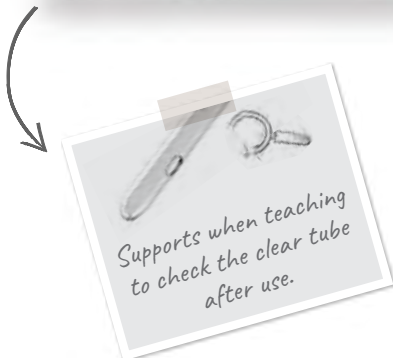
Scan QR code to view Susi's experience.
bit.ly/LifeWithInfynnaChic

Infyna Chic Hydrophilic Intermittent Catheter

The Infyna Chic hydrophilic intermittent catheter was designed with input from clinicians to help provide a high level of discretion for women who use catheters. After use, place the catheter back inside the case and close the cap to dispose when it is convenient. Modern, feminine, discreet.

Design Features

- Clear tube to aid visualisation
- Longer catheter tube for confident, full bladder drainage.
- Lubricious coating for more comfortable insertion.



2020 Award

Committed to better

As a single-use product, it's important to focus on more sustainable materials – making a positive impact on the environment and our users.

The Infyna Chic catheter:

Is free from PVC

Has a fully recyclable case



A brighter choice

We know that even the small details can make a difference to how someone feels. Infyna Chic catheters are available in 4 sizes with pastel colour funnels.



Infyna Chic Hydrophilic Intermittent Catheter

Stock Code	Colour	Size	Length	Box QTY
7008	●	8Fr	14 cm	30
7010	●	10Fr	14 cm	30
7012	○	12Fr	14 cm	30
7014	●	14Fr	14 cm	30



To learn more or to request a sample visit hollister.com.au/InfynaChic



Instructional Video for those who are ambulatory hollister.com.au/infynachic



Instructional Video for those who use a wheelchair hollister.com.au/infynachic

Advance Plus™ Intermittent Catheter with integrated collection bag

- **Protective tip** – bypasses the first 15 mm of the distal urethra, where the majority of the bacteria are present. Doubles as a guide for proper and simple insertion.
- **Touch-Free Technology** – Infection risk may be reduced as the catheter is not exposed to possible contamination (environmental or anatomical).
- **Red catheter ring cap** – helps keep the Touch-Free protective tip clean and protected after the package is opened.
- **Pre-lubricated gel reservoir** – The gel amount can be user controlled.
- **Integrated 1500 ml collection bag.**



Advance Plus Intermittent Catheter with integrated collection bag

Stock Code	Colour	Size		Length	Box QTY
94104	●	10Fr		40 cm	25
94124	○	12Fr		40 cm	25
94144	●	14Fr		40 cm	25
94164	●	16Fr		40 cm	25
94184	●	18Fr		40 cm	25
94102	●	10Fr		20 cm	25
94122	○	12Fr		20 cm	25
94142	●	14Fr		20 cm	25
95124	○	12Fr	Tiemann Tip	40 cm	25
95144	●	14Fr	Tiemann Tip	40 cm	25
95164	●	16Fr	Tiemann Tip	40 cm	25



Order an Advance Plus catheter sample



Female instructional video or visit hollister.com.au and Search 'Advance Plus'



Male instructional video or Visit hollister.com.au and Search 'Advance Plus'

Advance Plus Pocket™ Intermittent Catheter with integrated collection bag

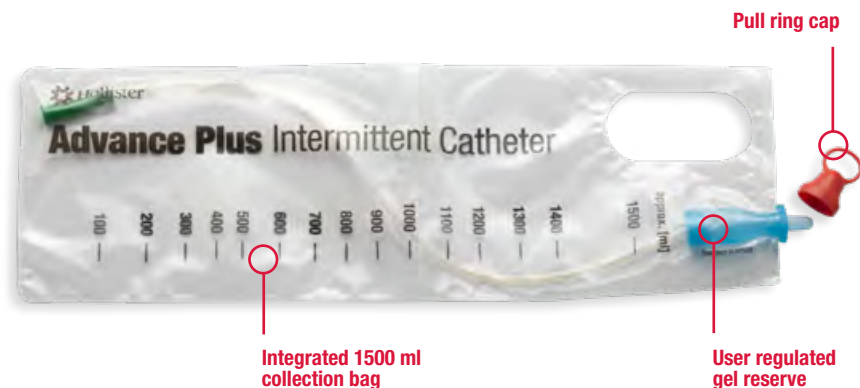
All the features of Advance Plus catheters and...

- **60%** smaller packaging.
- **Closed system.**
- **Discreet**, easy to store and carry.



Advance Plus Pocket Intermittent Catheter with integrated collection bag

Stock Code	Colour	Size	Length	Description	Box QTY
93104	●	10Fr	40 cm	Bag/Pocket	25
93124	○	12Fr	40 cm	Bag/Pocket	25
93144	●	14Fr	40 cm	Bag/Pocket	25
93164	●	16Fr	40 cm	Bag/Pocket	25



Order an Advance Plus Pocket catheter sample



Female instructional video or visit hollister.com.au and search 'Advance Plus Pocket'.



Male instructional video or visit hollister.com.au and search 'Advance Plus Pocket'.

Advance Intermittent Catheter

- **Protective tip** – bypasses the first 15 mm of the distal urethra, where the majority of the bacteria are present. Doubles as a guide for proper and simple insertion.
- **Touch-Free Technology** – Infection risk may be reduced as the catheter is not exposed to possible contamination (environmental or anatomical).
- **Red catheter ring cap** – helps keep the Touch-Free protective tip clean and protected after the package is opened.
- **Pre-lubricated gel reservoir** – lubricates the catheter. The gel amount can be user controlled.

Refer to page 26-27 for evidence relating to the benefits of the Hollister 'tip and sleeve' technology PLUS some useful FAQs.



Advance Intermittent Catheter

Stock Code	Colour	Size	Length	Box QTY
92084	●	8Fr	40 cm	25
92104	●	10Fr	40 cm	25
92124	○	12Fr	40 cm	25
92144	●	14Fr	40 cm	25
92164	●	16Fr	40 cm	25
92184	●	18Fr	40 cm	25
92082	●	8Fr	20 cm	25
92102	●	10Fr	20 cm	25
92122	○	12Fr	20 cm	25
92142	●	14Fr	20 cm	25



Female Instructional video or visit hollister.com.au and Search 'Advance'.



Male Instructional video or visit hollister.com.au and Search 'Advance'.

Advance Protective Tip Technology in Action



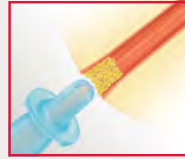
Touch Free Technology

- No need to handle slippery catheters making it easy to manipulate.
- Protective sleeve reduces contact with messy lubricants.

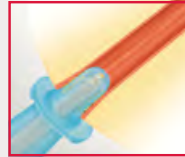


Protective Tip

- Reduces the risk of pushing bacteria up into the urinary system.
- Protective Tip acts as a guide for easy catheter insertion.



For most individuals the greatest concentration of bacteria is found in the first 15 mm of the distal urethra.



The Protective Tip helps shield the sterile catheter from the potentially harmful bacteria zone.



The Protective Tip allows the catheter to bypass the high concentration of bacteria, reducing the risk of pushing bacteria into the urinary system.



InstantCath Intermittent Catheter

- **Affordable** convenience.
- **Easy and ready to use** pre-lubricated with water-soluble gel.
- **Touch free** sleeve helps protect from contamination and can be used to help direct urine flow.



InstantCath Intermittent Catheter

Stock Code	Colour	Size	Length	Box QTY
9670	●	10Fr	40 cm	25
9671	○	12Fr	40 cm	25
9672	●	14Fr	40 cm	25
9673	●	16Fr	40 cm	25
9674	●	10Fr	20 cm	25
9675	○	12Fr	20 cm	25
9676	●	14Fr	20 cm	25

Hollister 'Tip and Sleeve' Intermittent Catheters Confidence. Pure and Simple.

Hollister Intermittent Catheters feature Touch Free technology, enabling users to catheterise with confidence, without ever having to touch the sterile catheter or to expose it to possible environmental contamination. Hollister Touch Free technology can be found in the Advance/Advance Plus, InstantCath and VaPro Intermittent Catheter ranges.

Relative recovery of *Staphylococcus aureus* and *Escherichia coli* on catheter E was significantly lower than that recovered from traditional catheters.

Laboratory tests compared traditional catheters with the Advance Touch Free Intermittent Catheter to determine whether the protective sleeve affects the degree of contamination of the catheter during preparation and insertion. Results showed that intermittent catheters with the hygienic feature of a Touch Free sleeve helped reduce the potential for external contamination during preparation and insertion. This may help reduce the risk of bacteria entering the urinary system, a cause of urinary tract infection.

Hudson E., and Murahata R. The 'No-Touch' Method of Intermittent Urinary Catheter Insertion: Can it Reduce the Risk of Bacteria Entering the Bladder? *Spinal Cord*. 43:611- 614.



Frequently Asked Questions

Q: What is the importance of a protective tip when selecting a catheter?

A: Clinical evidence has shown that the protective tip on an intermittent catheter bypasses the first 15 mm of the distal urethra, and in doing so, reduces the bacteria that are pushed up into the bladder. The protective tip has been shown to reduce the potential for catheter contamination which may help reduce the risk for infection.^{1,2,3}

Q: What are the advantages of having both the protective tip and sleeve features on an intermittent catheter?

A: The protective tip and sleeve help guard against contamination both from the environment and the distal urethra. The protective tip and sleeve allow a no-touch technique to be used, which means there is no direct hand contact on the catheter, thus reducing the introduction of bacteria into the urethra.^{1,2,3} These features may help reduce the risk for infection.

Q: Is there any clinical evidence that shows that a protective tip and/or protective sleeve on an intermittent catheter helps reduce the risk of infection for patients who self-catheterise?

A: Yes. Both the Bennett *et al.* and O'Neil clinical studies indicate that a protective tip on a catheter may help reduce the risk of infection for those catheterising. The Hudson/Murahata laboratory studies suggested that a gel pre-lubricated intermittent catheter with a true no-touch protective sleeve and protective tip may help reduce the risk of bacteria being transmitted to the catheter.

Q: What catheterisation technique does the European Association of Urology (EAU) recommend in their Guidelines?

A: Aseptic technique is recommended by the EAU Guidelines as the method of choice.⁴ IC in general is the gold standard for the management of neurogenic lower urinary tract dysfunction.

Q: Have catheters without a sleeve, but use their “wrapper” as a sleeve, ever been compared to a catheter with a true sleeve, and if so, how have they compared when it comes to bacteria level? Which provided better protection from bacterial contamination?

A: Yes. In the Hudson/Murahata study, Catheter D – a hydrophilic catheter handled through the “wrapper” in both cases, had a higher *E.coli* and *S. aureus* level than Catheters E and F, both gel catheters with true no-touch sleeves.

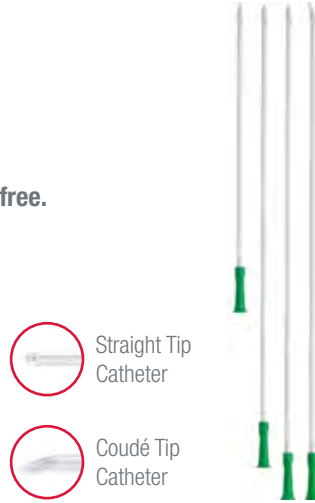
1. Bennett CJ, Young MN, Raze SS, Adkins R, Diaz F, and McCrary A. *The Effect of Urethral Introducer Tip Catheters on the Incidence of Urinary Tract Infection Outcomes in Spinal Cord Injured Patients.* J Urol 158, No. 2 (1997): 519-21. 2. O'Neil AG, Jenkins DT, and Wells JL. *A New Catheter for the Female Patient.* Aust. N.Z. J Obstet. Gynecol. 22 (1982): 151-152. 3. *Catheter Contamination Study Using a Laboratory Urethral Model.* Data on file at Hollister Incorporated. (Study conducted April 2006). 4. Stöhrer M, Castro-Diaz D, Chartier-Kastler E, Del Popolo G, Kramer G, Pannek J, Radziszewski P, Wyndaele JJ. *EAU Guidelines on Neurogenic Lower Urinary Tract Dysfunction 2009.*

Apogee Intermittent Catheter

Apogee intermittent catheters are not made with natural rubber latex and are ready to use with the addition of lubrication.

- **Smooth eyelets** provide comfort on insertion and removal.
- Smooth 100% **medical grade PVC. Phthalates free.**
- **Easy to open** packaging.
- **Full range** of sizes from 6Fr to 18Fr.

Apogee 14FG also available in both curved and straight packaging for convenience.



Apogee Intermittent Catheter

Stock Code/ Replaces	Colour	Size	Length	Description	Box QTY
10616	●	6Fr	38 cm	Firm	30
10816	●	8Fr	40 cm	Firm	30
11016	●	10Fr	40 cm	Firm	30
11216	○	12Fr	40 cm	Firm	30
11416	●	14Fr	40 cm	Firm	30
1061	●	14Fr	40 cm	Soft	30
1065	●	14Fr	40 cm	Firm - Curved Packaging	50
11616	●	16Fr	40 cm	Firm	30
11816	●	18Fr	40 cm	Firm	30
10806	●	8Fr	15 cm	Firm	30
11006	●	10Fr	15 cm	Firm	30
11206	○	12Fr	15 cm	Firm	30
11406	●	14Fr	15 cm	Firm	30
11026	●	10Fr	40 cm	Coudé Tip Firm	30
11226	○	12Fr	40 cm	Coudé Tip Firm	30
11426	●	14Fr	40 cm	Coudé Tip Firm	30
11626	●	16Fr	40 cm	Coudé Tip Firm	30

Male External Catheter








InView Silicone Male External Catheter

- Self-adhesive – Convenient
- Not made with natural rubber latex, reducing allergy risk
- Clear – Enabling skin visibility
- Conformable – minimises risk of leakage
- Wide bore outlet



- Shorter length to suit a range of needs






Special: Adhesive band width 50 mm

Stock Code	Colour	Size		Box QTY
97425		Small	25 mm	30
97429		Medium	29 mm	30
97432		Intermediate	32 mm	30
97436		Large	36 mm	30
97441		Extra Large	41 mm	30



- Regular length for everyday wear






Standard: Adhesive band width 40 mm

Stock Code	Colour	Size		Box QTY
97525		Small	25 mm	30
97529		Medium	29 mm	30
97532		Intermediate	32 mm	30
97536		Large	36 mm	30
97541		Extra Large	41 mm	30



- 70% more adhesive for added security

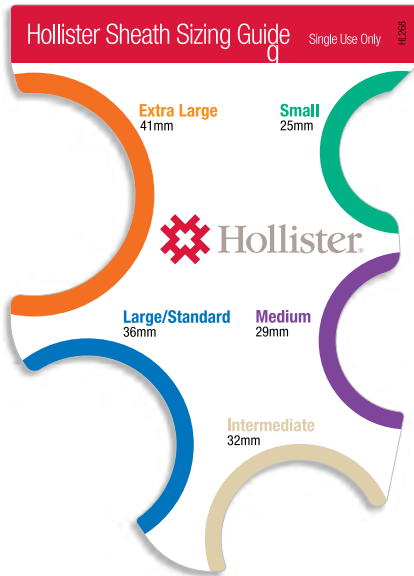
Extra: Adhesive band width 70 mm

Stock Code	Colour	Size		Box QTY
97625		Small	25 mm	30
97629		Medium	29 mm	30
97632		Intermediate	32 mm	30
97636		Large	36 mm	30
97641		Extra Large	41 mm	30

NOTE: Images are illustrative only. Red lines indicate areas of the adhesive band and do not appear on actual product.

Tips for using the sheaths

Sheath Measuring Guide



Scan QR code for
Instructional Video
hollister.com.au
Search for "InView"

Fitting and Preparation

- Check for correct size using the Hollister sizing guide (penis should be flaccid) and choose type of sheath (Special, Standard or Extra) as required. Allow for change in penile size e.g. nocturnal erections. If client size is between two, select the larger size.
- Ensure skin is clean and dry and that there is no powder or creams on the skin. If any skin damage or infection is present stop use until skin is healed and manage with alternative products.
- Trim excess pubic hair and/or use a hand towel or square of paper with hole in the middle to hold back pubic hair while applying sheath.
- Follow fitting instructions to apply. Ensure sheath is held in place for 20-30 secs to ensure good skin contact.
- If client is uncircumcised ensure foreskin is forward (un-retracted) before applying sheath.
- To connect this product to a drainage system, refer to the instructions for use packed with that product.

Wear time guidelines

- Hollister recommends changing the sheath daily for hygiene reasons and to monitor skin condition. However, provided the skin is intact and healthy, the client may choose to leave the InView Sheath on for longer than 24 hours.

Removal

- Disconnect from the drainage system.
- Please follow all local disposal regulations.

Trouble shooting

- **Sheath not sticking well** – check application technique. Check skin is dry on application and no creams or talc are in use. Check skin condition.
- **Sheath falls off** – this may be due to penile retraction. Can be a problem noted at night or when in bed. If not using the Special shorter length sheath, the client should be changed to this style to try. If not successful, the Hollister Urinary Pouch (page 32) should be considered.
- **Less than expected wear time** – check as above. Re-check sheath size and type. Check client compliance – with initial use some clients take a while to get used to the feel of sheaths. Check that drainage bag has wide bore tubing to allow for normal flow rates. Check tension on sheath from drainage appliance – it may need to be adjusted.
- **Poor flow into drainage device /pooling of urine in funnel** – check sheath is positioned with urethral opening pointing down the tubing. If tucked downwards, this may obstruct flow.
 - Check that drainage device is securely connected to sheath.
 - Check there are no kinks in the tubing and that it is positioned so the bag is below the bladder facilitating gravity flow.
 - Ensure the sheath is not pushed right up against the glans – there should be a small gap between the glans and the drainage port. This also helps prevent pooling of urine.
 - Check the sheath is not too tight and obstructing the urethra – change to larger size.
 - If a vacuum is created preventing drainage – disconnect the tubing to allow drainage and some air into the tubing and reconnect.

Note: Do not use on irritated or compromised skin. Do not use if allergic reaction occurs.
Not made with natural latex.

Statistics on Urinary Incontinence

- Urinary incontinence affects up to 10% of Australian men and up to 38% of Australian women¹.
- 80% of those with urinary incontinence in the community are women².
- Over half of women living in the community with urinary incontinence are aged under 50 years².
- 65% of women and 30% of men sitting in a GP waiting room report some type of urinary incontinence, yet only 31% of these people report seeking help from a health professional³.
- 70% of people with urinary leakage do not seek advice and treatment for their problem^{4,5}.
- Urge incontinence [a sudden and strong need to urinate (wee)] commonly occurs with prostate disease. It is low in younger men and increases to 30% for men aged 70-84 and 50% for men aged 85 years and over⁶.



1. Hawthorne G. Measuring Incontinence in Australia. Commonwealth of Australia; 2006. 2. Deloitte Access Economics. The economic impact of incontinence in Australia. The Continence Foundation of Australia; 2011. 3. Byles J, Chiarelli P, Hacker A, Bruhn C. Help seeking for urinary incontinence: a survey of those attending GP waiting rooms. Australian and New Zealand Continence Journal. 2003;9(1):8-13. 4. Millard R. The prevalence of urinary incontinence in Australia. Aust. Continence J. 1998;4:92-9. 5. Avery JC, Gill TK, Taylor AW, Stocks NP. Urinary incontinence: severity, perceptions and population prevalence in Australian women. Australian and New Zealand Continence Journal. 2014;20(1):7-13. 6. Australian Institute of Health and Welfare. Australian incontinence data analysis and development. Cat. no. DIS 44. Canberra: AIHW; 2006.

Hollister Urinary Leg Bags

Hollister has a range of leg bags to suit a variety of needs. These are designed to match the Hollister sheaths in important ways, such as matching the wide bore outlet of the sheaths. Without this match, there is risk of bore size incompatibility which can cause excessive pressure issues and possible leakages. Available in 500 ml and 800 ml capacities, the leg bags have an option of either 10 cm or 50 cm inlet tube lengths. The tubing can be cut to length to suit individual needs.

Hollister also have Night Drainage Bags available which are specially designed with a larger volume capacity (2000 ml), wide bore inlet tubing, special holes to hang on a night stand and a secure drainage outlet tap.

Designed to be discreet and comfortable

- Soft fabric backing – waterproof on the body side and soft against the skin.
- Anti-reflux valve – helps prevent the risk of urinary tract infections.
- Wide bore flexible tubing – allows for quick and easy drainage preventing back flow of urine when using with InView Sheaths and indwelling catheters.
- Other features include: kink resistant tubing and cut-to-fit length.

Designed for reassurance

- Lever tap on bags – simple, safe, effective. Designed for people with limited dexterity and has a reassuring 'click' sound when the tap is closed.
- Hollister leg bags maintain a low profile as they rest discreetly against the leg.

The InView Sheaths and leg bags are part of our complete bladder management systems from Hollister – catheters, leg bags, tubing, and straps.



Leg & Drainage Bags



Leg & Drainage
Bags

Leg Bag Systems & Components



Sterile Leg Bags*

Stock Code	Tubing Length	Bag Size	Box QTY
9621K	10 cm	500 ml	10
9624K	50 cm (cut to fit)	500 ml	10
9631K	10 cm	800 ml	10
9632K	50 cm (cut to fit)	800 ml	10

- Anti-reflux valve * 10 pairs of straps included per box



Non-Sterile Leg Bags*


Stock Code	Tubing Length	Bag Size	Box QTY
9652K	50 cm (cut to fit)	500 ml	10
9653K	50 cm (cut to fit)	800 ml	10

- Anti-reflux valve * 10 pairs of straps included per box.

Accessories



Leg Bag Holster

Stock Code	Colour	Size	Stretch Potential	Box QTY
9612		Small	26-36 cm*	4
9613		Medium	36-48 cm*	4
9614		Large	48-62 cm*	4

* Size guides provided are approximate and may vary between application, positioning and with usage over time.



Deluxe Leg Straps – Fits any leg bag. Comes in a pair.

Stock Code	Size	Stretch Potential	Box QTY
9663	Extra small	24-31 cm*	1 Pair
9660	Small	25-46 cm*	1 Pair
9661	Medium	43-58 cm*	1 Pair
9662	Large	53-79 cm*	1 Pair

* Estimate only.



Leg Bag Straps

Stock Code	Stretch Potential	Box QTY
9625UK	37-77 cm*	5 Pairs

- Not made with natural rubber latex

* Estimate only.

Drainage Bags



Sterile T-Tap Drainage Bag

Stock Code	Capacity	Box QTY
9432-30	2000 ml	30*

- T-Tap drainage outlet
- Universal stepped adaptor
- Punch holes for a night stand attachment
- 100 cm inlet tubing

* Includes 1 bed hanger per box



Non-Sterile T-Tap Drainage Bag

Stock Code	Capacity	Box QTY
9431-30	2000 ml	30*
9431-200	2000 ml	200**

- T-Tap drainage outlet
- Universal stepped adaptor
- Punch holes for a night stand attachment
- 130 cm inlet tubing

* Includes 1 bed hanger per box. ** Includes 8 bed hangers per box.



Lever Tap Sterile Drainage Bag

Stock Code	Capacity	Box QTY
9650	2000 ml	10

- Anti-reflux valve
- Secure lever tap drainage outlet
- Universal stepped adaptor
- Punch holes for a night stand attachment
- Protected sample port
- 120 cm long, wide bore inlet tubing

Extended Wear Leg Bag Systems

The Hollister Extended Wear urinary drainage range offers clients a convenient and cost effective alternative for use with indwelling / suprapubic catheters or sheaths:

- Made from a durable polyvinyl material for extended wear time and comfort
- Pleated bag provides discreet profile
- Anti-reflux valve prevents back flow into tubing
- Cut to fit tubing for user flexibility
- Reduces the need for weekly leg bag changes
- Designed to last the life of the catheter
- Maintain a closed system with catheter use, reducing infection risk
- Easy to operate flip tap – minimal dexterity required



Extended Wear Leg Bag Kit

Stock Code	Description	Length	Width	Box QTY
9348	Medium 540 ml	25 cm	11 cm	12
9349	Large 900 ml	28 cm	13 cm	12

Kit includes:

- Anti-reflux valve
- Sterile Urinary Leg Bag
- Non-sterile, kink-resistant extension tubing, 46 cm long (not made with natural rubber latex)
- A pair of fabric leg bag straps



Extended Wear Leg Bag

Stock Code	Description	Length	Width	Box QTY
9814/10*	Medium 540 ml	25 cm	11 cm	10
9805/10*	Large 900 ml	28 cm	13 cm	10

Includes:

- Urinary Leg Bag (sterile) – medium or large
- Anti-reflux valve

* Leg bag straps and tubing are sold separately



Extension Tubing

Stock Code	Description	Length	Box QTY
9346	Sterile tube	46 cm	10

- Not made with natural rubber latex
- Kink-resistant
- Wide bore extension tubing with connector



Fabric Leg Bag Straps

Stock Code	Length	Stretch Potential	Box QTY
9342	38 cm	38-63 cm*	10
9343/3	58 cm	58-92 cm*	3 pairs

- Not made with natural rubber latex

* Estimate only.



Extended Wear sterile fluid pathway drainage bag

Stock Code	Capacity	Box QTY
9839/20	2000 ml	20

- Wide bore drain tube clamp outlet with tuck away pocket
- Universal tapered adaptor
- Connected bed hanger and sheet clip
- Protected & self sealing sample ports
- 120 cm long, wide bore inlet tubing
- Anti-reflux valve

Male Urinary Pouch

The male urinary pouch offers a useful alternative when sheaths are unable to be used and/or with retracted penis state. Incorporates an adhesive hydrocolloid barrier and an outlet which can be connected to the night drainage bags. An average wear time of 3-5 days.



Male Urinary Pouch

Stock Code	Box QTY
9873/10	10

Skin Care



Skin Care/Preparation



Universal Adhesive Remover Wipes

Stock Code	Box QTY
7760	50

- Alcohol free
- For adhesives and barriers
- No sting



Skin Conditioning Crème

Stock Code	Description	Box QTY
7220	120 ml bottle	Each

- Smooths cracked and roughened skin



Skin Cleanser Spray

Stock Code	Description	Box QTY
7210	237 ml pump spray	Each

- Gentle foaming cleanser



Adapt Medical Adhesive Remover Spray

Stock Code	Description	Box QTY
7737	50 ml	Each

- 360° Spray Technology – spray at any angle
- Allows for complete use of contents – no wastage
- Easy and gentle adhesive removal

Prior to use, be sure to read the Instructions for Use for information regarding Intended Use, Contraindications, Warnings, Precautions, and Instructions.

Resources



Register for our Nurse Portal

What the Hollister Continence Care Nurse Portal offers you:

Order sample
and product
information



Support resources
for download



Latest monthly
news



Contact our team



Dedicated
education area



CPD tracker



Print CPD Summary

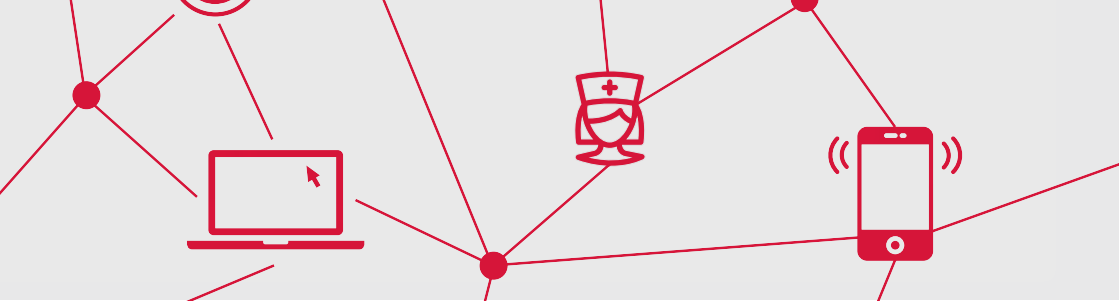
Webcasts



Learning



Log on to HollisterNursePortal.com.au on your computer or smart phone, enter your user name and password or click register to start ordering samples today and updating your knowledge.



Time saving solutions for you

A revolution in sample ordering



Custom ordering

Order combinations of Samples, Continance Care Kits and tailor the content and quantity to your liking.



24/7 Access

The portal is open 24/7 for quick ordering from your desktop or smart phone at your convenience. Instantly download literature for top-quality patient education at the click of a button.



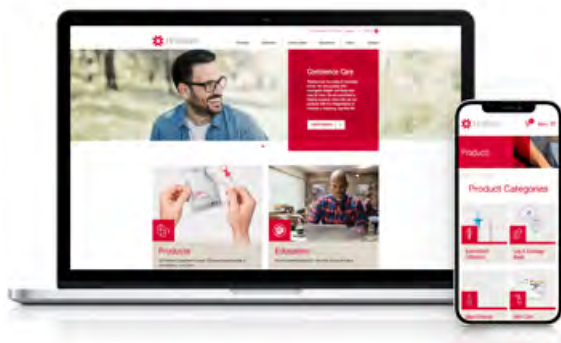
Easy navigation

Search by product specifications or code to quickly find your desired product, and access past orders for quick re-ordering of favourites.



Fast delivery

You will receive an email confirmation and record of your order, and our Customer Care team will process it within 1-2 business days.



Visit the portal today!

Learning Centre

Hollister has an Learning Centre for your patients or their carers looking for more information on Continence Care.



Information at your fingertips

Whether your patients are wondering about neurogenic bladder, how the urinary system works, or what an intermittent catheter is – these resources are for them. Here, they'll find answers to lifestyle questions, learn what's new, and discover lots of information that will help them live well.



Continence Care Learning Centre for patients:
hollister.com.au/continencecarelearningcentre

Kid's Guide to using a Catheter has an app

The app is a companion to this Catheterisation Booklet (Taking Care of You) and is designed for children ages 6-12 learning to self-catheterise.

It can also help to reassure parents that kids can learn to self-catheterise.

Please download to complement the expert care you are providing and to help build confidence and independence.

The app provides an interactive and fun learning experience, while teaching the importance of emptying the bladder on a set schedule and the simple steps to follow.

The app is supported by an unrestricted educational grant from Hollister Incorporated.

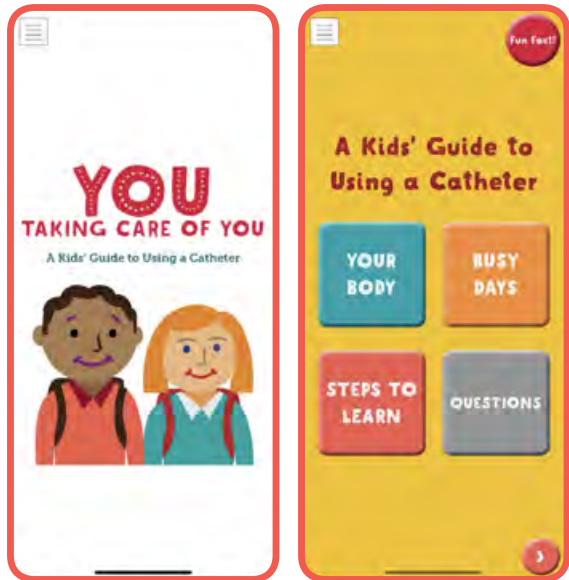
This app is for informational purposes only. The information provided is not medical advice or a substitute for professional medical advice, treatment or diagnosis.



Apple
<https://qr.hollister.com/Stku>



Google Android
<https://qr.hollister.com/6MdP>



The app is supported by an unrestricted educational grant from Hollister Incorporated. This app is for informational purposes only. The information provided is not medical advice or a substitute for professional medical advice, treatment or diagnosis.

Other Resources & Assistance

Australian Resources & Assistance	Phone	Website
AQA	(03) 9489 0777	aqavic.org.au
Carers Australia	1800 422 737	carersaustralia.com.au
Continenence Foundation of Australia	1800 33 00 66	continenence.org.au
Dementia Australia	1800 100 500	fightdementia.org.au
Forward Ability Support (FAS) <i>(Previously Paraquad Association of NSW)</i>	(02) 8741 5600	fas.org.au
Multiple Sclerosis Society of Australia	1300 010 158	msaustralia.org.au
Paraquad SA/ HomeCare+	1800 063 419	pqsa.asn.au
Paraquad Association of Tasmania	(03) 6272 8816	paraquadtas.org.au
Parkinson's Australia	1800 644 189	parkinsons.org.au
Spinal Cord Injury Australia	1800 819 775	scia.org.au
Spinal Life Australia	1800 774 625	spinal.com.au
Spinal Outreach Team (SPOT)	(07) 3176 9507	health.qld.gov.au/qscis/spot

National Hollister Product Distributors

Online National Ordering Direct to Consumers			
Organisation	Online Store	Phone	Email
Independence Australia	store.independenceaustralia.com (select continence-aids section)	1300 788 855	info@independenceaustralia.com.au
BrightSky Australia	brightsky.com.au/ BrightSkyProducts (select products_continence)	1300 886 601	info@brightsky.com.au
CH2 In Touch Direct	direct.ch2.net.au/index. php?mode=intouch	1300 134 260	healthcare@intouchdirect.com
Paralogic Ltd	paralogic.com.au	1300 727 222	orders@paralogic.com.au
Molmike	molmike.com.au	(07) 5618 8881	hello@molmike.com.au
Atlas McNeil Healthcare Community	amhcommunity.com.au	1800 888 541	sales@atlasmcneil.com.au
Topcat Healthcare	topcathealthcare.com.au	(03) 8201 7137	orders@topcattreasure.com.au
HECSA	hecsa.com.au/continence	1300 087 786	info@hecsa.com.au

State/ Territory based Hollister Product Distributors

Victoria

Organisation	Phone	Website
Independence Australia (National Supplier)	1300 788 855	independenceaustralia.com.au
CH2 (In Touch) VIC - Melbourne	(03) 9554 0500	direct.ch2.net.au
Topcat Healthcare	(03) 8201 7137	topcathealthcare.com.au
Eversun Healthcare	0410 674 970	eversunhealthcare.com.au

New South Wales

Independence Australia (National Supplier)	1300 788 855	independenceaustralia.com.au
BrightSky Australia (National Supplier)	1300 88 66 01	brightsky.com.au
CH2 (In Touch) NSW - Sydney	(02) 8883 8300	direct.ch2.net.au
CH2 (In Touch) NSW - Newcastle	(02) 4914 0100	direct.ch2.net.au

Queensland

Independence Australia (National Supplier)	1300 788 855*	independenceaustralia.com.au
CH2 (In Touch) QLD - Brisbane	(07) 3893 6999	direct.ch2.net.au
Joya Medical Supplies	1300 005 032	info@joyamedicalsupplies.com.au
Molmike	(07) 5618 8881	molmike.com.au

Western Australia

Surgical House	(08) 9381 4199	surgicalhouse.com.au
Independence Australia (National Supplier)	1300 788 855	independenceaustralia.com.au
CH2 (In Touch) WA - Perth	(08) 9441 0866	direct.ch2.net.au
Trugrade Medical	(08) 9455 7834	trugrademedical.com.au

South Australia

Independence Australia	1800 816 233	independenceaustralia.com.au
Atlas McNeil Health Care	1300 741 085	atlasmcneil.com.au
CH2 (In Touch) SA - Adelaide	(08) 8407 0200	direct.ch2.net.au
Caremmunity/Fluffies	(08) 8347 1343	caremmunity.com.au

Tasmania

Independence Australia (National Supplier)	1300 788 855	independenceaustralia.com.au
PQ Tasmania Healthcare Supplies	(03) 6228 9500	pqhealthcare.com.au
CH2 (In Touch) TAS – Hobart	(03) 6274 0700	direct.ch2.net.au
McLean Healthcare	(03) 6331 7400	mcleanhealthcare.com.au

Northern Territory

Territory Surgical Supplies Darwin (TSS)	(08) 8948 0432	tss-nt.com
Atlas McNeil Health Care	(08) 8947 4412	atlasmcneil.com.au

Contact details are correct at time of printing. These distributors and support organisations are independent and not affiliated with Hollister.

Continence Subsidy Schemes

State & Territory	Scheme	Phone Number
NATIONAL	National Disability Insurance Scheme	1800 800 110
	Continence Aids payment Schedule (CAPS)	1800 239 309
	Department of Veterans Affairs (DVA)	1800 838 372
	Stoma Appliance Scheme (SAS)	Visit: www1.health.gov.au/internet/main/publishing.nsf/Content/health-stoma-stkhldr-sa.htm
ACT	ACT Equipment Scheme (ACTES)	(02) 5124 1076
NSW	ENABLE NSW – Program of Appliances for Disabled People (PADP)	1800 362 253
	State Insurance Regulatory Authority (SIRA)	12 10 50
NT	Disability Equipment Program (DEP) Scheme	Darwin (08) 8922 7244
		Darwin remote (08) 8944 8641
		Katherine (08) 8973 8778
		Central Australia (08) 8951 6747
		East Arnhem (08) 8987 0432
QLD	Medical Aids Subsidy Scheme (MASS)	(07) 3136 3636
SA	Department of Human Services (DHS) Equipment Program. <i>The DHS Equipment Program is managed by Domiciliary Equipment Service (DES).</i>	1300 295 786
	Community Equipment Scheme (CES) <i>Operated by The Department of Health and Human Services.</i>	1300 723 143
VIC	Aids and Equipment Program (A&EP)	1300 650 172
	Continence Support Service (CSS) <i>Early Choices Program for children 0-5 years</i>	(03) 9840 4444
	Statewide Equipment Program (SWEP) <i>All programs administered by Department of Human Services – Disability Services</i>	1300 747 937
	Worksafe	1800 136 089
	Traffic Accident Commission (TAC)	1800 332 556
WA	Continence Management and Advice Service <i>Administered by Silver Chain</i>	1300 650 803
	Insurance Commission Western Australia (ICWA)	1800 643 338

Source: CFA website Nov, 2019.

Contact details are correct at time of printing. These distributors and support organisations are independent and not affiliated with Hollister Incorporated.

Reimbursement

State and/or Federal subsidies for continence conditions are available. A number of different programs are available. Please consult with your local State or territory government organisation for details and advice. You can also contact the Continence Foundation of Australia:

www.continence.org.au

Phone: 1800 33 00 66

The National Disability Insurance Scheme (NDIS) has fully rolled out in Australia. This scheme has the potential to significantly impact users of continence aids by providing funding and support on an individualised basis.

Please check the NDIS website (www.NDIS.gov.au) or contact them on 1800 800 110 or email enquiries@ndis.gov.au for more information regarding the NDIS.

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7010	Infyna Chic Hydrophilic Intermittent Catheter	10Fr	21
7012	Infyna Chic Hydrophilic Intermittent Catheter	12Fr	21
7014	Infyna Chic Hydrophilic Intermittent Catheter	14Fr	21
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7220	Skin Conditioning Crème	120 ml bottle	42
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9672	InstantCath Intermittent Catheter	14Fr	25
9673	InstantCath Intermittent Catheter	16Fr	25
9674	InstantCath Intermittent Catheter	10Fr	25
9675	InstantCath Intermittent Catheter	12Fr	25
9676	InstantCath Intermittent Catheter	14Fr	25
10616	Apogee Intermittent Catheter	6Fr Firm	28
10806	Apogee Intermittent Catheter	8Fr Firm	28
10816	Apogee Intermittent Catheter	8Fr Firm	28
11006	Apogee Intermittent Catheter	10Fr Firm	28
11016	Apogee Intermittent Catheter	10Fr Firm	28
11026	Apogee Intermittent Catheter	10Fr Coudé Tip Firm	28
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11216	Apogee Intermittent Catheter	12Fr Firm	28
11226	Apogee Intermittent Catheter	12Fr Coudé Tip Firm	28
11406	Apogee Intermittent Catheter	14Fr Firm	28
11416	Apogee Intermittent Catheter	14Fr Firm	28
11426	Apogee Intermittent Catheter	14Fr Coudé Tip Firm	28
11616	Apogee Intermittent Catheter	16Fr Firm	28
11626	Apogee Intermittent Catheter	16Fr Coudé Tip Firm	28
11816	Apogee Intermittent Catheter	18Fr Firm	28
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71084	VaPro Plus Pocket No Touch Intermittent Catheter with integrated collection bag	8Fr	17
71104	VaPro Plus Pocket No Touch Intermittent Catheter with integrated collection bag	10Fr	17
71124	VaPro Plus Pocket No Touch Intermittent Catheter with integrated collection bag	12Fr	17
71144	VaPro Plus Pocket No Touch Intermittent Catheter with integrated collection bag	14Fr	17
71164	VaPro Plus Pocket No Touch Intermittent Catheter with integrated collection bag	16Fr	17
72104	VaPro No Touch Intermittent Catheter	10Fr	18
72124	VaPro No Touch Intermittent Catheter	12Fr	18
72144	VaPro No Touch Intermittent Catheter	14Fr	18
72164	VaPro No Touch Intermittent Catheter	16Fr	18
72102	VaPro No Touch Intermittent Catheter	10Fr	18
72122	VaPro No Touch Intermittent Catheter	12Fr	18
72142	VaPro No Touch Intermittent Catheter	14Fr	18

* Estimate only.

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92124	Advance Intermittent Catheter	12Fr	24
92142	Advance Intermittent Catheter	14Fr	24
92144	Advance Intermittent Catheter	14Fr	24
92164	Advance Intermittent Catheter	16Fr	24
92184	Advance Intermittent Catheter	18Fr	24
93104	Advance Plus Pocket Intermittent Catheter	10Fr	23
93124	Advance Plus Pocket Intermittent Catheter	12Fr	23
93144	Advance Plus Pocket Intermittent Catheter	14Fr	23
93164	Advance Plus Pocket Intermittent Catheter	16Fr	23
94104	Advance Plus Intermittent Catheter	10Fr	22
94124	Advance Plus Intermittent Catheter	12Fr	22
94144	Advance Plus Intermittent Catheter	14Fr	22
94164	Advance Plus Intermittent Catheter	16Fr	22
94184	Advance Plus Intermittent Catheter	18Fr	22
94102	Advance Plus Intermittent Catheter	10Fr	22
94122	Advance Plus Intermittent Catheter	12Fr	22
94142	Advance Plus Intermittent Catheter	14Fr	22
95124	Advance Plus Intermittent Catheter	10Fr Tiemann Tip	22
95144	Advance Plus Intermittent Catheter	12Fr Tiemann Tip	22
95164	Advance Plus Intermittent Catheter	14Fr Tiemann Tip	22
97425	Special: Adhesive band width 50 mm	Small	30
97429	Special: Adhesive band width 50 mm	Medium	30
97432	Special: Adhesive band width 50 mm	Intermediate	30
97436	Special: Adhesive band width 50 mm	Large	30
97441	Special: Adhesive band width 50 mm	Extra Large	30
97525	Standard: Adhesive band width 40 mm	Small	30
97529	Standard: Adhesive band width 40 mm	Medium	30
97532	Standard: Adhesive band width 40 mm	Intermediate	30
97536	Standard: Adhesive band width 40 mm	Large	30
97541	Standard: Adhesive band width 40 mm	Extra Large	30
97625	Extra: Adhesive band width 70 mm	Small	30
97629	Extra: Adhesive band width 70 mm	Medium	30
97632	Extra: Adhesive band width 70 mm	Intermediate	30
97636	Extra: Adhesive band width 70 mm	Large	30
97641	Extra: Adhesive band width 70 mm	Extra Large	30

Conditions of Sale & Return of Products

LIBERTY MEDICAL PTY LTD

TERMS AND CONDITIONS OF SALE

Unless otherwise agreed in writing, these terms and conditions (Conditions) govern all contracts for the sale of goods (Goods) by Liberty Medical Pty Limited (ABN 36 072 817 755) (Company) to the customer (Customer). All other terms and conditions, express or implied, are excluded to the fullest extent permitted by law, including any terms and conditions in the Customer's order for Goods (Order).

1. Quotations, Orders and creation of Contract

Any quotation from Company to Customer is submitted on a confidential basis and is an invitation to treat only, not a contractual offer. Company may, in its absolute discretion, reject any Order or accept any Order in whole or in part.

All orders are subject to acceptance of Liberty Medical and Conditions of Sale. Liberty Medical shall not be liable for any failure to perform the contract of supply of any materials or for any delay or non-delivery due to strikes, fires, explosions, flood, riot, lockouts, injunction, interruption of transportation, accidents, inability to obtain supplies at reasonable prices, war or apprehension of war, force majeure, government action, or any other circumstances beyond Liberty Medical's control.

Liberty Medical reserves the rights to request a minimum order value of \$300 per order. All orders less than \$300 will attract a standard freight charge of \$27.50 + GST.

A contract for the sale of Goods (Contract) will be formed, in accordance with the Order and these Conditions, when Company commences the necessary actions on its part to supply the Goods ordered by Customer.

2. Prices

Goods are invoiced in accordance with the relevant quotation or agreement between Company and Customer, or else from Company's price lists current at the date of delivery.

Prices are quoted exclusive of GST and Customer agrees to pay GST in accordance with the tax invoice.

Liberty Medical endeavours to advise the trade of fluctuations in prices, however all prices are subject to change without notice by Liberty Medical.

3. Payment

Unless otherwise agreed in writing, payment for Goods is due within 30 days of the end of the month in which an invoice is issued without deduction or set off. All payments are to be made in cash, by cheque, credit card or direct deposit into the account notified by Liberty Medical. Failure to pay an amount on the due date entitles Company to, without prejudice to any other remedy, suspend delivery of an Order or cancel any Contract. Customer will be liable for all costs and expenses incurred by Company in obtaining (or attempting to obtain) a remedy for any failure by Customer to pay on the due date.

4. Revision of Terms of Payment

If Liberty Medical at any time considers that conditions do not warrant delivery of the goods on the terms of payment stated herein, Liberty Medical reserves the right to change the term of payment and/or require payment as a prerequisite of delivery and will notify the customer accordingly.

5. Handling

Liberty Medical will select the mode and rate for transport of goods. When special handling/order is requested the Customer will be charged the additional premium freight service, the cost of the special service will be added to the invoice.

6. Risk and delivery

Risk in the Goods will pass to Customer upon delivery. Delivery or dispatch dates are given or accepted by Company in good faith, but not guaranteed unless stated to be "guaranteed" in writing. Company will not be liable for any claim for loss or damages if Company is delayed or prevented from delivering goods for any reason.

7. Title

- a) Property in the goods shall remain with the Company and the Company has clear title to the goods until such time as:
 - (i) full payment is made for all amounts owing by the Customer to the Company so that the Customer's total indebtedness to the Company under these Conditions of Sale is discharged: or
 - (ii) the Customer sells the goods to his customers in the ordinary course of their business.
- b) If the Customer fails to pay any amount of the Customer's indebtedness to the Company under these Conditions of Sale when it is due to the Company or, an event of default as specified in subsection (d) hereof occurs, the Company may withhold notice and without prejudice to any of its other rights and remedies, recover and/or resell the goods or any of them and may enter upon the Customers premises by its servants or agents for that purpose.
- c) Until full payment the Customer shall store the goods in a way that clearly manifests the Company's title.
- d) Notwithstanding the provisions of these Conditions of Sale payment shall become due immediately upon the Customer committing any act of bankruptcy or the Customer (being a company) committing any act which entitles any person to apply to wind up the Customer, or a Receiver or Receiver and Manager of the Customer is appointed.
- e) The Customer acknowledges that until his total indebtedness under these Conditions of Sale to the Company is discharged he holds the good as bailee of the Company and that a fiduciary relationship exists between them.
- f) In the event of sale of goods to his customers, the Customer in his position as fiduciary shall:
 - (i) assign to the Company the benefit of any claim against a customer, and
 - (ii) account fully to the Company for the proceeds of the sale (unless and until the Customer's total indebtedness to the Company under these Conditions of Sale is discharged).
- g) Until ownership passes to Customer, the Customer:
 - (i) must insure the Goods against all usual risks to full replacement value and hold on trust for Company any insurance monies received for the Goods,
 - (ii) must keep the Goods separate and clearly identified as Company's property,

- (iii) may sell or otherwise dispose of the Goods in the ordinary course of business, provided Customer holds any proceeds on trust for Company.

8. Returned of Goods

Liberty Medical will accept returns of certain merchandise from the Customer under the following conditions:

- a) All returns must be arranged by Liberty Medical Customer Service Department and a RGA number will be provided. Goods sent without approval will not be accepted and will be re-directed back without issue of credit, at Customer's expense.
- b) Returns must be made within 14 days from the invoice date.
- c) Only full boxes of Goods will be accepted for credit.
- d) Goods accepted for credit where there has been no fault on the part of Liberty Medical, will be charged a re-stocking fee of \$25.00 or 25% of the total value of the returned Goods (whichever is the higher).
- e) Any returned Goods must have an adequate shelf life, require no repackaging and are in an 'as-new' saleable condition. Damaged Goods will not be accepted and will be re-directed back without issue of credit, at Customer's expense.
- f) Freight for goods returned due to Customer's error will be at the Customer's expense.

9. Non-Returnable Merchandise

- a) Sterile Products (except as a result of the Company's shipping error), or by arrangement.
- b) Discontinued items.

10. Product Liability

The product liability of Liberty Medical in relation to any occurrence shall never exceed the limit of Liberty Medical's current product liability insurance.

11. Limitation of Liability

Liberty Medical's liability for any claim whatsoever in respect of products sold hereunder shall not in any case exceed the price of the product in respect to which the claim is made and Customer assumes all risks and liability for the products purchased from Liberty Medical and their use upon and after delivery including their effect upon any person.

Any and all warranties or conditions express, implied or statutory are excluded except those which cannot be lawfully excluded.

12. Performance

Customer acknowledges, (a) it has relied on its own enquiries concerning the performance of Goods and not on any information, services or recommendation given by Company, and (b) that all descriptive specifications, data, dimensions and weights provided by Company or otherwise contained in Company's catalogues, price lists or other advertising material are approximate only and shall not form part of the contractual description of the Goods unless agreed to in writing by Company, in which case such specifications shall be subject to recognised trade tolerances.

13. Claims

Customer must inspect the Goods upon delivery to ensure the Goods have been delivered in full, are in good working order and free from damage and defects. Any claim by Customer of Goods damaged, lost in transit or short delivered must be made in writing to Company within 7 days of delivery (and must quote the invoice number). Customer must give notice of any defect in the Goods within 7 days of learning of the defect. All Goods that are alleged to be defective must be returned by Customer to Company, if requested, by Company's nominated carrier. Customer will bear the freight cost for the return of Goods which are found not to be defective.

14. Disclaimer

To the extent permitted by law, Company (and its officers, directors, employees, agents or successors) will not be liable for any loss, damage or expense sustained or incurred by Customer or any other party in consequence of or resulting directly or indirectly out of the supply of Goods by Company, the use or receipt of Goods, any breach by Company of any Contract, or the negligence of Company. It is understood that Customer will test and use the Goods as they are intended to be used according to the practices standard in the industry and in strict compliance with all applicable laws and regulations.

Without limiting the generality of the above, Company will not, in any circumstances (including any fault or negligence of Company), be liable for any indirect or consequential losses (including loss of goodwill, business or anticipated savings), loss of profits or use, any rectification costs or any third party claims in connection with Goods or a Contract.

15. Confidentiality

Customer acknowledges that the price of Goods set out in any quotation or Contract, any variation of the payment terms set out in clause 3 and any special conditions agreed in writing between Company and Customer are Confidential Information of Company. Customer may not disclose or otherwise make available such Confidential Information other than to their own employees involved in the Contract, except with Company's prior written consent.

16. Governing Law

Each Contract is governed by the laws of Victoria, Australia and both parties submit to the non-exclusive jurisdiction of the courts of that State.

Liberty Medical Pty Ltd

Trading as Hollister

Suite 3, Ground Floor, 990 Whitehorse Road
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Customer Service

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